<u>Windows 11 23H2 Support Ending — Time to Upgrade</u>

Microsoft will end support for Windows 11 version 23H2 on **November 11, 2025**. Parishes still using this version should plan to upgrade to **Windows 11 25H2** to ensure continued security updates and feature support. Staying current ensures your systems remain secure, stable, and compatible with future updates.

Windows 11 Support Timeline

Version End of Support

23H2 November 11, 202524H2 October 13, 202625H2 October 12, 2027

What version of Windows 11 are you using

- 1. Click the **Windows Start** button and type **Winver**
- 2. Under the "Best Match" heading click Winver run command. Check your "version"

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How to Upgrade

Upgrading from version 23H2 to 25H2: This is a more involved process that requires a full installation and may take 1–2 hours. Before starting, it's a good idea to consult with your usual tech support contacts to ensure everything goes smoothly. Be sure to run the PC Health Check tool to confirm your device is compatible with 25H2.

- Check before you upgrade with Microsoft's PC Health Check: If your computer fails this check, it could be because it is too old or because it requires firmware updates and driver upgrades freely available from your computer manufacturer. https://support.microsoft.com/en-us/windows/how-to-use-the-pc-health-check-app-9c8abd9b-03ba-4e67-81ef-36f37caa7844
- Install Windows 11 25h2 on compatible devices with Microsoft's Windows Installation Assistant: https://www.microsoft.com/en-us/software-download/windows11

Upgrading From 24H2 to 25H2: This update is user-friendly and can typically be done without technical assistance. However, it may still take some time depending on your internet speed and how many updates your system needs to install.

- 1. Tap the **Windows Start** button and type **Windows Update**.
- 2. Under the "Best Match" heading, click Windows Update Settings or Check for updates.
- 3. Install the 25H2 update is available, install it.
 - If it's not listed yet, install any other pending updates first.
 - You may need to repeat steps 1–2 a few times until the 25H2 upgrade appears and installs successfully.